



3921 E. Baseline Road, Suite 001
Gilbert, Arizona 85234
Tel 480.306.6405 | Fax 480.306.6409

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To Whom It May Concern:

It is my pleasure to recommend Invision Technology Services. Invision began with Desert Valley Gastroenterology in September, 2007, when our practice first opened its doors. They designed our IT service from top to bottom, integrating our electronic medical records (EMR) software, telephone and Internet services and all office equipment.

Since that time, we have relocated our practice and adopted new EMR software. In both of these cases, Invision was a key consultant in making these transitions successful.

I joined the Desert Valley Gastroenterology as Administrator in November, 2009, and have been impressed with the competence and customer service provided by Invision. Every IT matter, no matter how significant or small it is in impacting our daily operations, is dealt with expediently and with their complete attention to detail.

Of key importance to our practice, Invision has provided the essential connection between our office and our EMR software company. Many stressful situations have occurred where we must identify the source of and solution for problems in storing or transmitting records. Every member of the Invision staff has given full energy to solving each problem, often taking on responsibilities outside of their contractual obligations to make certain all of our vendors are fully involved in the solution.

I especially appreciate the follow-through of all Invision staff members, making certain that each task we contact them to take care of is satisfactorily completed on time. Follow up telephone calls and e-mails inform us of what work was completed and any key issues identified in our IT system.

I recommend Invision Technology Solutions without reservation and welcome any questions you might have in how they can serve your IT needs.

Sincerely,

Jane Jimenez
Administrator